



Product Name: VS-62H

Current Version:

Ver.Type	Ver No.	Date
Firmware	2.3.30418	October 2016
Software	–	–
Web	–	–
Hardware	–	–

RN Date: November 2016

Reference: 11249

Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VS-62H	Any	Yes	N/A

Technical Notes:

- Switching time was improved and various bugs were fixed.

Codependency with Other Products and Software:

- There is no codependency with other products or software.



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RN Date: November 2016

Reference: 11249

The following changes were made in this version:

Modifications:

QC ID	Description
	Switching time improved

Bugs Fixed:

QC ID	Description
8880	Mute function didn't work with Dell U2413 or after HPD with any screen
8881	Selected button in webpage does not match the actual selected input in SID-X3N

Bugs to be Fixed in Future Version:

QC ID	Description
2254	Cannot load the WEB page on iPhone and Android phone
2277	Step-In functionality has a problem
2328	IN1 interrupt caused interrupt in test pattern
2397	Color distortion on test pattern
2606	MUTE didn't work from front panel in function mode. Web OK
2666	Compatibility with VS-62H, SID-X3N and FC-46XL
2858	Device accepted non-alphanumeric characters in "set-name" and "set-model" P3K commands
3534	Display resolutions not supported in EDID were copied to input
3641	In rare cases there is no picture from MacBook



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QC ID	Description
3643	Incorrect input selection after using test pattern
4745	In the web page of VS-62H no message appeared when upgrading version while DIP SW #7 is off
6309	VS-62D & VS-62H via UDP: When any valid EDID file was copied into any input, received error 'The EDID was not copied' and after that nothing worked until the matrix was reset.
6719	VS-62H via UDP: could not read the output EDID by right-clicking on output
7081	VS-62H - VID control command did not work properly
8015	There was no communication with CISCO switches
8620	WEB: definition for TCP Port was missing

Known Limitations (including compatibility limitations):

QC ID	Description
2249	WEB - Changing the baud rate value in WEB page must be followed by a warning
2485	A 15m cable gave no picture on a DELL screen
3626	WEB: device doesn't support *.kpt file

Preceding Version: F - 2.2.30096



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Product Name: VS-62H

Preceding Version:

Ver.Type	Ver No.	Date
Firmware	2.2.30096	August 2016
Software	–	–
Web	–	–
Hardware	–	–

RN Date: August 2016

Reference: 10920

The following changes were made in this version:

New Features:

	Description
	Step-in support for DIP-30 was added
	Fast switching was added

Bugs Fixed:

QC ID	Description
3600	Device was stuck after ~20min.
3610	No screen update on WEB, WEB FW upgrade didn't work.
6290	Step-in didn't work with VS-62H
8567	Incorrect HDCP mode of input and HDCP signal info representation on WEB.
8569	The year was updated.
4376	The selected button in VS-62H web page did not match the actual selected input in SIDX-3N (miscommunication between VS62H to SIDX-3N)
6681	Unmute function didn't work
8326	Frequently, there wasn't video signal on MONOPRICE monitor with HDCP source
8394	Slow response after a send command
8512	WEB - Webpage did not show unit's details when using IE browser
8636	Incorrect audio DATA in EDID of NEC monitor copied to input



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Bugs to be Fixed in Future Version:

QC ID	Description
2277	Step-In functionality had a problem
2328	IN1 interrupt caused interrupt in test pattern
2397	Color distortion on test pattern
2606	MUTE didn't work from front panel in Function mode. Web OK
2666	Compatibility VS-62H SID-X3N and FC-46XL
2858	Device accepted non-alphanumeric characters in "set-name" and "set-model" P3K commands
3534	Not supported by display resolutions in EDID copied to input
3641	No picture from MacBook
3643	Incorrect input selection after using test pattern
4745	In the web page of VS-62H no message appeared when upgrading version while DIP SW #7 is off
6309	VS-62D & VS-62H via UDP: When any valid EDID file was copied into any input, got error 'The EDID was not copied' and after that nothing worked - need to reset matrix.
6719	VS-62H via UDP: could not read output EDID by right-clicking on output
7081	VS-62H - VID Control command did not work properly
8015	There was no communication with CISCO switches
8620	WEB: definition for TCP Port was missing

Known Limitations (including compatibility limitations):

QC ID	Description
2249	WEB - Changing the baud rate value in WEB page must be followed by a warning
2485	A 15m cable gave no picture on a DELL screen
3626	WEB: device doesn't support *.kpt file

Preceding Version: F – 2.0.16265



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Product Name: VS-62H
Preceding Version: F – 2.0.16265
Version Date: December 2014
Reference: 8041

The following changes were made in this version:

Added Features:

- Support for the SID-X3N was added.

Known Issues:

- When using the pattern generator, non-RGB content connected to input 6 may cause issues in image stability.
- MUTE doesn't work from the front panel in Function mode. From the Web it is OK.

Preceding Version: F – 1.1.15803



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Product Name: VS-62H
Preceding Version: F – 1.1.15803
Version Date: September 2014
Reference: 7804

The following changes were made in this version:

Fixes:

- Auto-switch mode sometimes caused random input switching.

Known Issues:

- When using the pattern generator, non-RGB content connected to input 6 may cause issues in image stability.
- MUTE doesn't work from the front panel in Function mode. From the Web it is OK.
- There are some compatibility issues when working with SID-X3 as a step-in device in auto switching mode

Preceding Version: NP – 1.0



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Product Name: VS-62H
Preceding Version: NP – 1.0
Version Date: May 2014
Reference: 4381

This is a release note for a new product.

Known Issues:

- When using the pattern generator, non-RGB content connected to input 6 may cause issues in image stability.
- MUTE doesn't work from the front panel in Function mode. From the Web it is OK.
- There are some compatibility issues when working with SID-X3 as a step-in device in auto switching mode

Preceding Version: N/A



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