



**Product Name:** VP-558

**Current Version:**

Ver.Type	Ver No.	Date
Firmware	1.21	August 2016
Software	–	–
Web	–	–
Hardware	–	–

**RN Date:** August 2016

**Reference:** 11085

**Kramer Product Affected:**

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VP-558	Any	Yes	N/A

**Technical Notes:**

- Various bugs were fixed.

**Codependency with Other Products and Software:**

- There is no codependency with other products or software.



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**RN Date:** August 2016

**Reference:** 11085

The following changes were made in this version:

## Bugs Fixed:

QC ID	Description
	"Scaler no response" message was changed to "Communication failure "
	Approximately after 30 minutes there was an intermittent TCP connection failure
	A routing issue when sending chain of commands was fixed
	Intermittent audio during switching was fixed
	HDMI 1 input set to Auto selected analog audio as the default

## Bugs to be Fixed in Future Version:

QC ID	Description
5778	Video/audio occasionally disappears
6424	Eye pattern of SPDIF fails in bypass on mode when sample rates are 176.4KHz and 192KHz
6703	Resolution errors in quantum data
6807	Scrambled menu
6720	There is wrong answer for invalid value for ip command
7220	The output is noisy when input is PC and the output and input resolutions are same
7604	Command "Name" validation fails
7617	The HardStop in outputs (1,2,3,4) behaves differently that HardStop in the monitor tab



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QC ID	Description
7631	Command NET-DHCP answers twice
7632	The LOCK-FP command does not answer with OK
7638	The ETH-POT command does not answer correctly
7642	MIX command implementation failed
7651	The audio on sink does not return after disconnecting and reconnecting HDMI input 1
8413	Does not accept caps in command PROG-ACTION
8460	VMUTE command has incorrect implementation
8656	TCP stops communicating
8919	Every few minutes the picture goes black for a second.
9002	Lock mode in the Web page doesn't reflect the mode in the OSD

## Known Limitations (including compatibility limitations):

QC ID	Description
7611	Incorrect message while setting native resolution

**Preceding Version:** F – 1.16



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**Product Name:** VP-558  
**Current Version:** F – 1.16  
**Version Date:** June 2016 (v2)  
**Reference:** 9823

The following changes were made in this version:

### Added Features:

- STEP-IN routing for both SID-X2N and SID-X3N, both video and audio was added.
- A power standby button on the Web page was added.
- UDP/TCP multi-client support for up to 4 devices was added.
- Added panel lock modes.

### Fixes:

- Functionality with SIX-X2N was fixed.
- CPEDID command was fixed.
- LDEDID command was fixed.
- An HDCP state bug was fixed.
- Audio scrollbars were fixed.
- Typos in Protocol 3000 commands were corrected.

### Known Issues:

- DIP-20 and DIP-30 are supported, but not their step-in functionality.

**Preceding Version:** NP – 1.0



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**Product Name:** VP-558  
**Preceding Version:** NP – 1.0  
**Version Date:** February 2016  
**Reference:** 8143

This is a release note for a new product.

**Known Issues:**

- There are no known issues.

**Preceding Version:** N/A



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