

Release Notes

Product Name: VSM-4x4HFS

Current Version:

Type	Number	Date
Firmware	2.15	January 2020
Software	–	–
Web	–	–
Hardware	–	–

RN Date: January 9, 2020

Reference: 11471

Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VSM-4x4HFS	Any	Yes	Yes

Technical Notes:

- One new feature.
- Fixed bugs.

Codependency with Other Products and Software:

- There is no codependency with other products or software.



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Firmware	2.15	January 2020
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RN Date: January 9, 2020

Reference: 11471

The following changes were made in this version:

New Features:

	New Feature Description
	Added auto system reset feature to prevent the unit from hanging up when an error is detected.

Bugs Fixed:

QC ID	Fixed Bug Description
8700	Changed Protocol 3000 ROUTE command, P1 parameter to 1=video, 2=audio.
	Fixed an issue with input switching returning to the previously selected input.
12262	When performing a routing function, an error was shown on the webpage
12815	Fixed issues with the Bezel correction bar.

Bugs to Fix in Future Versions:

QC ID	Deferred Bug Description
12814	When sending multiple commands, only the first is executed.
14655	Factory reset does not work from the embedded web pages.
17274	The device does not automatically assign a new IP after the device is set to DHCP off. Workaround: Set DHCP to OFF, manually assign a new IP.
17321	Every few minutes, an unsolicited Protocol 3000 "OK" response appears.
17329	The response to the Protocol 3000 VMUTE command appears twice.



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Known Limitations (including compatibility limitations):

QC ID	Limitation Description
	The device is set back to its default settings after a firmware upgrade.

Preceding Version: F – 2.05



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Release Notes History

Product Name: VSM-4x4HFS

Current Version: F – 2.05

Version Date: June 2016

Reference: 10190

Release Type:

☒ Firmware ☐ Software ☐ Hardware ☐ New Product

Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VSM-4x4HFS	Any	Yes	N/A

Technical Notes:

- A web problem, saving a configuration and switching noise problems were fixed.

Codependency with Other Products and Software:

- There is no codependency with other products or software.



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Release Notes History

Product Name: VSM-4x4HFS

Current Version: F – 2.05

Version Date: June 2016

Reference: 10190

The following changes were made in this version:

Fixes:

- A typo on the EDID web page was fixed.
- The saving configuration feature did not work properly.
- In new installations there were occasional noises when switching video to an unconnected input.

Known Issues:

- There are no known issues.

Preceding Version: F – 2.03



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Release Notes History

Product Name: VSM-4x4HFS

Preceding Version: F – 2.03

Version Date: January 2016

Reference: 8821

The following changes were made in this version:

Added Features:

- UDP front panel echoing was added.
- Web page control commands were added

Fixes:

- Discrepancy bugs were fixed.

Known Issues:

- There are no known issues.

Preceding Version: F – 2.0



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Release Notes History

Product Name: VSM-4x4HFS

Preceding Version: F – 2.0

Version Date: March 2015

Reference: 8547

The following changes were made in this version:

Added Features:

- An option to load firmware via Ethernet was replaced by a USB option. This frees memory space for future upgrades.
- Ethernet UDP Control was enabled.
- Missing commands and RS-232 echoing for all P3K commands was added.
- Support was added for input/output label changes that display on the screen, with a smaller font that supports 12 characters.

Known Issues:

- There are no known issues.

Preceding Version: F – 1.15



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