



Product Name: VP-438, VP-443

Current Version: F – 1.63

Version Date: June 2014

Reference: 6614

Release Type:

Firmware Software Hardware New Product

Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VP-438	Any	Yes	N/A
VP-443	Any	Yes	N/A

Technical Notes:

- Various output problems were fixed. Audio and control problems were fixed.

Codependency with Other Products and Software:

- There is no codependency with other products or software.



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Current Version: F – 1.63

Version Date: June 2014

Reference: 6614

The following changes were made in this version:

Fixes:

The following problems were fixed:

- When a screen is native at 50Hz, the VP-438 output 60Hz.
- After switching to an HDCP source picture on HDMI output appeared and disappeared during first few seconds.
- 2K source resolution was incorrectly detected.
- The RS-232 command Y 6 0 2 HW reboot didn't work correctly.

Modifications:

- The Kramer EDID manufacturer IDS was changed from KRM to KMR.
- Audio output level changes were made linear.

Known Issues:

- There are no known issues.

Preceding Version: F – 1.56



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Product Name: VP-438, VP-443
Preceding Version: F – 1.56
Version Date: August 2013
Reference: 4903

The following changes were made in this version:

Added Features:

- An output frame rate of 59.94 for 480i/480p/720p/1080i/1080p was added. Appropriate commands were also added to communication protocol.
- In the OSD under HDCP on Output setting, "Follow input" and "Follow output" options were added:
 - When "Follow input" option is selected, the device outputs a picture without HDCP protection both on VGA and HDMI outputs if the input signal is not HDCP protected. It outputs a picture with HDCP protection on HDMI output only (VGA output is blocked) if the inputted signal is HDCP protected. This option is recommended if connected to an HDMI output receptor that is not HDCP enabled.
 - When "Follow output" option is selected the device outputs a picture on the HDMI output without HDCP protection if the receptor connected to the HDMI output is not HDCP enabled. It outputs a picture with HDCP protection on the HDMI output if the receptor connected to the HDMI output is HDCP enabled. VGA output continues to work as under "Follow input" option. This option is recommended if connected to an HDMI output receptor that is HDCP enabled.
- The new command "Y 4 24" was added to communication protocol. This command inquires resolution of the input signal.
- Volume control is now enabled of the analog audio output from HDMI input with embedded audio.
- The model name VP-4xXX and Range Limit are added to the EDID of the device. EDID is part of the master firmware.



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**Fixes:**

- A popping noise while switching inputs was fixed.
- The audio menu scrambled after cycling the power without inputs.
- Output resolution 1600x900 sometimes presented a distorted or shifted picture.
- Some communication commands would hang the device while in standby mode.
- If some sources (for example, MacBook Pro laptop) go into sleep mode and then wake up, sometimes device menu gets scrambled.
- The built-in screens on some sources (for example, Mac laptops) flashed when switching between inputs.
- With some sources, (mostly Apple devices) a green line sometimes appeared at the bottom of the display when Size was set to Under or Best Fit. Firmware 1.56 has a new option in the OSD menu Finetune>Drop Lines. By factory default this option is set to OFF. Set it to ON to eliminate the green lines. An appropriate command was also added to communication protocol.
- If a laptop is connected to one of the PC inputs and the laptop goes into sleep mode while the HDMI 1 input is currently chosen, switching back to the PC input and waking the laptop, results in a picture only on the HDMI output with no picture on the VGA output even if the source is non-HDCP.
- With an HDCP source connected to a non-HDCP monitor (or no monitor), audio was still outputted on the analog output.
- When the OSD > Display was set to ON after opening and closing the OSD Menu, the information did not appear on the screen.

Known Issues:

- There are no known issues.

Preceding Version: F – 1.50 (beta)



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Product Name: VP-438, VP-443
Preceding Version: F – 1.50 (beta)
Version Date: March 2013
Reference: N/A

The following changes were made in this version:

Fixes:

- Certain control commands sent via RS-232 or Ethernet sometimes caused the scaler to stop responding and require power recycling.

Known Issues:

- There are no known issues.

Preceding Version: F – 1.38



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Preceding Version: F - 1.38
Version Date: December 2012
Reference: 4366

The following changes were made in this version:

Added Features:

- Best Fit feature was added: MENU > SIZE > BEST FIT.
- HDMI audio source selection was added:
MENU > AUDIO > HDMI AUDIO IN > AUTOMATIC, EMBEDDED, ANALOG.

Fixes:

- The following VGA EDID corrections were made:
1600x1200 resolution was moved to "Standard timings supported".
1920x1080 (1080p) resolution was made the Native resolution.
WUXGA (1920x1200) resolution was placed in "Detailed timing #3".
- The HDCP checking method was fixed due to the following issue: a PC feeding HDMI into the VP-438 that is output over VGA to a projector intermittently loses the video signal. The video disappears for a few seconds and then reappears. This may happen, for example, several times over a period 20 minutes or it may not occur at all.
- A problem with unstable hot plug status could cause the DVD to playback from the beginning. The hot plug status was corrected to "high" to keep the unit transparent to HDMI sources. This change also requires a hardware change. Please contact your Kramer dealer for details.

Known Issues:

- There are no known issues.

Preceding Firmware Version: 1.32



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Preceding Firmware Version: 1.32
Version Date: July 2012
Reference: 3730

The following changes were made in this version:

Added Features:

- 1600x900 input and output resolutions were added.
- The EDID is now updated automatically.

Known Issues:

- There are no known issues.

Preceding Firmware Version: N/A



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