

Release Note

Product Name: VM-8HN

Current Version:

Ver.Type	Ver No.	Date
Firmware	4.0.38158	June 2017
Software	–	–
Web	–	–
Hardware	–	–

RN Date: June 2017

Reference: 11756

Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VM-8HN	Any	Yes	N/A

Technical Notes:

- A display problem was fixed.

Codependency with Other Products and Software:

- There is no codependency with other products or software.



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The following changes were made in this version:

Bugs Fixed:

QC ID	Fixed Bug Description
3719	Incorrect behavior of EDID indication mechanism
3729	No indication about custom EDID copied to input
4430	Short video signal flickering while input clock detects process when HDCP is OFF
4455	No picture when HDCP is OFF during HDCP on-off process at Dell 2410 monitor
4518	Audio issues with LG products
4526	Sometimes some monitors (e.g. SAMSUNG-4K) shows a green picture
9766	Looping a VM-8HN to another VM-8HN, some of the screens don't come up
10246	The device shows that a non-existent output is the EDID of the input
10740	EDID is corrupted in the input after copying
10741	Sometimes the device gets stuck after copying EDID
10793	The device gets stuck after running Get EDID when the default EDID is selected
10929	No picture after power ON/OFF on specific PANASONIC monitor

Bugs to Fix in Future Versions:

QC ID	Deferred Bug Description
10930	Rarely, keyboard gets stuck, and reactivates via unit power cycle



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Known Limitations (including compatibility limitations):

QC ID	Limitation Description
3669	INPUT LED doesn't flash with 5V on input and no video clock
3692	Audio noises when copying EDID on some display models
4527	Small delay on multi-vendor displays in a video wall

Preceding Version: F - N/A

Preceding Version: NP – 1.0



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Release Note History

Product Name: VM-8HN
Current Version: NP – 1.0
Version Date: May 2015
Reference: 6573

This is a release note for a new product.

Known Issues:

- When assigning an EDID from an output port with no sink, the default EDID is assigned, but with the wrong LED indication. The problem appears as follows:
 1. Press Select.
 2. Select the output w/no SINK.
 3. Press Read. Default EDID is loaded to input.
 4. Press Select again.All OUT LEDs should flash as indication that the default EDID loaded.
Actually - selected in p.2 output LED lights.
- When copying a custom EDID via the mini-USB port using EDID-Designer, there is no indication of a successful EDID copy action.

Preceding Version: N/A



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