

## Release Notes

**Product Name:** VIA Campus<sup>2</sup>, VIA Campus<sup>2</sup> PLUS

**Current Version:**

Type	Number	Date
Firmware	2.5.0719.1034	Sep 2019
Software	–	–
Web	–	–
Hardware	–	–

**RN Date:** Sep 23, 2019

**Reference:** 13947

### Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VIA Campus <sup>2</sup>	N/A	N/A	N/A
VIA Campus <sup>2</sup> PLUS	N/A	N/A	N/A

### Technical Notes:

- This is a release note for a new product.

### Codependency with Other Products and Software:

- There is no codependency with other products or software.



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This is a release note for a new product. For a list of new product features see:

[www.kramerav.com/manual/VIA Campus<sup>2</sup> PLUS](http://www.kramerav.com/manual/VIA_Campus<sup>2</sup>_PLUS)

### Bugs to Fix in Future Versions:

QC ID	Deferred Bug Description
	In Dual Network configuration, when using the Chrome app to connect to the secondary VIA network, the page redirects to the primary network IP.
	When using a touchscreen connected to the VIA device and selecting the “FreeFlow” display layout, the “Hide Thumbnail” option remains selected, even if not applicable.
	When the VIA device is connected to some 4K displays, the “View Main Display” feature may return only ¼ of the full image. This happens only with some rare displays.

### Known Limitations (including compatibility limitations):

QC ID	Limitation Description
	When using Airplay feature from a MAC OS or iOS device, if the user stops mirroring his device and tries to re-connect to the same unit, the room code won't prompt again on the main display.
	In Screen Editor, when creating a customized Room Name to be used with the Broadcasting feature, if this name uses a space character, the space is ignored on the screen
	In Screen Editor, it is not possible to delete multiple templates at one time.
	When the View Main Display feature is activated on a client device, the highlighter tool for private annotations does not work properly in some specific conditions.
	For Windows client, when using the View Main Display feature and clicking on the “maximize” icon, it shifts the image to the lower left side of the laptop.



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QC ID	Limitation Description
	When using Moderator mode, the session will not start until a Moderator connects to the session, except if a user connects using a VIAPad. He will be able to present anyway.
	For VIA clients running on Windows 10 Enterprise on devices equipped with an AMD A9 GPU, there is a delay in presenting the content to the main display.
	Audio issue with HP Elite/Zbook laptops: Sound is heard on both the presenter's and receiver's speakers during a remote presentation. Issue reported by HP and they have released new drivers. For easier search, we are publishing them here: <a href="https://www.dropbox.com/sh/wvmjrvn2veudcd6/AAAACfOuQoK72tETeBnLDcqFa?dl=0">https://www.dropbox.com/sh/wvmjrvn2veudcd6/AAAACfOuQoK72tETeBnLDcqFa?dl=0</a> Download the drivers according to your laptop type: G4/G5 laptops – 2017/2018 Platform Elite x2 1012 G1 laptops – 2015 Platform
	For French language: wrong mapping of virtual AZERTY keyboard in collaboration mode from MacBook devices running VIA client app.
	Languages are not yet fully updated to reflect the latest changes in the UI and web pages. This is a work in progress.
	ePolling feature prompts the selection message twice when used from a client device equipped with a touchscreen.
	If ePolls are created in a non-English language, the exported results of the poll are exported in non-UTF characters.

**Preceding Version:** N/A



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