

Release Notes

Product Name: VIA

Current Version:

Type	Number	Date
Firmware	4.0.1	April 2023
Software	–	–
Web	–	–
Hardware	–	–

RN Date: April 24, 2023

Reference: 018896

Kramer Products Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VIA Go ²	3.3.0722.1240	Yes	No
VIA Connect ²	3.3.0722.1240	Yes	No
VIA Campus ²	3.3.0722.1240	Yes	No
VIA Campus ² Plus	3.3.0722.1240	Yes	No

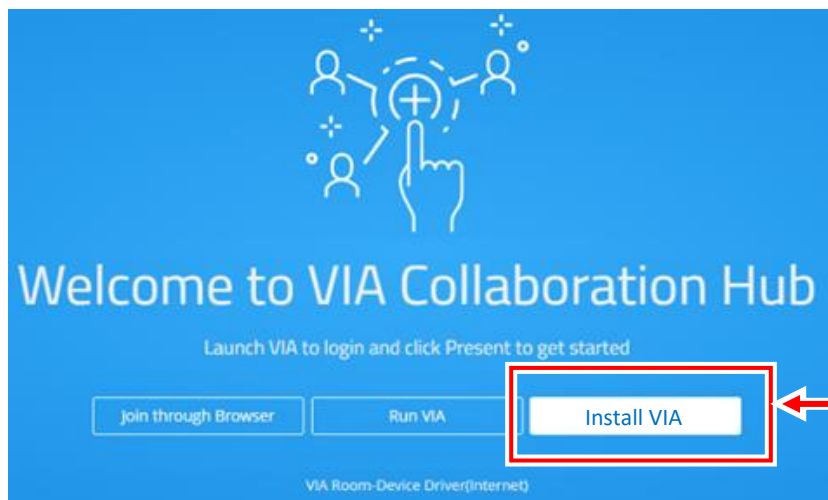


This version can be applied ONLY to a VIA unit running the FW version listed or later. If you are running a lower version, please install a more recent release before updating your device to 4.0.1.

After installing the upgrade:



- HTTPS MUST be used to connect to the Gateway device: HTTP is no longer supported. Enter [https//x.x.x.x](https://x.x.x.x).
- The VIA Client app MUST be updated from the Gateway Login page, see the image below.



Re-install the client app



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Summary:

- A totally new VIA client application is installed in the Gateway.
- The VIA client application must be updated from the Gateway login page.
- This version improves stability, security and user experiences.
- HTTP is no longer supported. Enter [https//x.x.x.x](https://x.x.x.x) to connect to the Gateway.

Codedependency with Other Products and Software:

Product Name	Comments
VSM Software	If the VSM (VIA Site Manager) is running a version earlier than 4, it must be upgraded to Version 4 before the Gateways. See the VSM version 4 release notes for instructions.

Upgrade procedure for sites using a VSM running a version lower than 4:



1. Upgrade the VSM to version 3.3.1122 before upgrading the Gateways to 3.3.0722.
2. Upgrade the Gateways to 3.3.0722 before upgrading the VSM to version 4.
3. Upgrade the VSM to version 4 before upgrading the Gateways to version 4.0.1
4. Upgrade the Gateways to version 4.0.1.

New Features:



HTTPS MUST be used to connect to the Gateway URL: HTTP is no longer supported. Use [https//x.x.x.x](https://x.x.x.x).

New Feature Description
<p>A completely updated, user-friendly client GUI</p> <p>The new dashboard is simple and intuitive to use with a faster start-up time. Changes include easy switching between LAN and Wi-Fi, automatic listing of meeting rooms, automatic connection to the last meeting room. Functions such as moderation, use of third-party apps and streaming are now clearly visible and easy to operate. For more information see “Presenting from the VIA User Dashboard” in the Gateway (Go², Connect² or Campus²) User Manual.</p>
<p>Auto-disconnect</p> <p>The presenter is automatically disconnected when their device leaves the meeting room. See “Auto Disconnection” in the Gateway User Manual.</p>
<p>WI-FI advanced login</p> <p>Quick connect to the VIA Wi-Fi. Users can connect to meetings without using the organization network. See “Setting Up Secure Wireless Guest Access Point” in the Gateway User Manual.</p>
<p>Airplay Discovery via Bluetooth</p> <p>Airplay connecting handled automatically by the Gateway.</p>



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New Feature Description
Third party apps Third party apps can be run directly from the Gateway. See “Adding Third Party Apps” in the Gateway User Manual
Improved calendar display The wallpaper calendar widget can automatically list upcoming meetings on the Main Display. The calendar widget can be integrated with calendars from Office 365, Microsoft Exchange or Google. See “Formatting Calendar” in the Gateway User Manual.
Auto layout and resize windows on main display User presentation windows on the Main Display start with the height/width ratio of the originating device (mobile phone, laptop etc.). The windows can be manually adjusted to a preferred size.
Enhanced security - Wi-Fi connections can be isolated from the LAN, LAN users are isolated from each other, user auto-disconnect.

Dropped Features:

	Dropped Feature Description
Guest Mode	Replaced by “Activate Standalone Wi-Fi”.
DnD / Do not Disturb	In the VIA 4.0.1 client app, this is now called “Present privately”.

Discontinued Models (computing power insufficient for Version 4.0.1):

VIA Campus
VIA Campus Plus
VIA Connect Pro
VIA Connect Plus
VIA GO



VSM supports discontinued models, but new features will not work on them.

Modifications:

QC ID	Modification Description
VG-5503	Versa driver name changed.
VG-5571	PHP and MySQL updated.

Bugs Fixed:

QC ID	Fixed Bug Description
VG-5374	VIA 4.0.1 issue with the automatic upgrade.



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QC ID	Fixed Bug Description
VG-15445	Enable manually typing of the room IP address when the list of rooms is empty.
VG-5295	VIA app did not connect to Wi-Fi, if the SSID used double quote character (").
VG-3514	Support for connecting Logitech Rallybar camera to Linux units.
VG-2186	Gateway not logging into Wi-Fi when the LAN cable was connected.
VG-2896	When a dual network was defined, the VIA Client could not login from the secondary network IP.
VG-3548 / VG-1881	Apache HTTP Server was upgraded to the latest version: 2.4.54
VG-5167	Presentations from Mac clients stopping after 10-15 min.
VG-5161	The VIA application crashed when a user played a photo album video on an Android client.
VG-2357	Identified and fixed remote web server web application vulnerabilities.
VG-2977	Registration from the VIA Registration > VIA Gateway tab failed.

Preceding Version: 3.3.0722.1240

