

Release Notes

Product Name: VIA

Current Version:

Type	Number	Date
Firmware	4.0.3.1351	November 2023
Software	–	–
Web	–	–
Hardware	–	–

RN Date: November 22, 2023

Reference: 019349

Kramer Product Affected:

Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VIA Campus ²	4.0.3.1350	Yes	No
VIA Campus ² Plus	4.0.3.1350	Yes	No

Summary:

- Fixed a bug.

Codependency with Other Products and Software:

Product Name	Comments

- There is no codependency with other products or software.



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Current Version:

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Firmware	4.0.3.1351	November 2023
Software	–	–
Web	–	–
Hardware	–	–

RN Date: November 22, 2023

Reference: 019349

New Features:

	New Feature Description

Modifications:

QC ID	Modification Description

Dropped Features:

	Dropped Feature Description

Bugs Fixed:

QC ID	Fixed Bug Description
VG-6525	Share button is grey and 'Via' menu icon is gone. - Fixed

Bugs to Fix in Future Versions:

QC ID	Deferred Bug Description
	None listed



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Known Limitations (including compatibility limitations):

QC ID	Limitation Description
	None listed

Preceding Version: 4.0.3.1350



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Release Notes History

Product Name: VIA

Current Version:

Type	Number	Date
Firmware	4.0.3.1350	September 2023
Software	–	–
Web	–	–
Hardware	–	–

RN Date: September 13, 2023

Reference: 019248

Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VIA Go ²	3.3.0722.1240	Yes	No
VIA Connect ²	3.3.0722.1240	Yes	No
VIA Campus ²	3.3.0722.1240	Yes	No
VIA Campus ² Plus	3.3.0722.1240	Yes	No

Summary:

- Fixed bugs.
- Added feature(s).

Codependency with Other Products and Software:

Product Name	Comments

- There is no codependency with other products or software.



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Product Name: VIA

Current Version:

Type	Number	Date
Firmware	4.0.3.1350	September 2023
Software	–	–
Web	–	–
Hardware	–	–

RN Date: September 13, 2023

Reference: 019248

New Features:

	New Feature Description

Enhancements:

	New Feature Description
	On the website, under VIA Settings, if one field is blank and the user moves to another Tab and tries to save the setting template, it redirects to the first tab, showing an error in front of the blank field.
	Automatically restore function.

Modifications:

QC ID	Modification Description

Dropped Features:

	Dropped Feature Description

Bugs Fixed:

QC ID	Fixed Bug Description
VG-6234	A duplicate VIA screen template without a name gets created automatically. – Issue fixed.
VG-6164	The Mac presentation gets disconnected after 45-60 minutes when the user shares PPT/Excel through the shared app. – Issue fixed.



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QC ID	Fixed Bug Description
VG-6274	Room name is not resetting to default after DB restores automatically. – Issue fixed.
VG-5822	The database was getting corrupted when the gateway was configured on VSM and kept idle for over 2 days. - Issue fixed. DB corruption failures – fixed.

Bugs to Fix in Future Versions:

QC ID	Deferred Bug Description
	None listed

Known Limitations (including compatibility limitations):

QC ID	Limitation Description
	None listed

Preceding Version: 4.0.3.1344



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Release Notes History

Product Name: VIA

Current Version:

Type	Number	Date
Firmware	4.0.3.1344	July 2023
Software	–	–
Web	–	–
Hardware	–	–

RN Date: July 4, 2023

Reference: 019093, 019095

Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VIA Go ²	Any	Yes	Yes
VIA Connect ²	3.3.0722.1240	Yes	No
VIA Campus ²	3.3.0722.1240	Yes	No
VIA Campus ² Plus	3.3.0722.1240	Yes	No

Summary:

- Fixed bugs.
- Added feature(s).

Codependency with Other Products and Software:

Product Name	Comments
VSM Software	If the VSM (VIA Site Manager) is running a version earlier than 4, it must be upgraded to Version 4 before the Gateways. See the VSM version 4 release notes for instructions.

- There is no codependency with other products or software.



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Release Notes History

Product Name: VIA

Current Version:

Type	Number	Date
Firmware	4.0.3.1344	July 2023
Software	–	–
Web	–	–
Hardware	–	–

RN Date: July 4, 2023

Reference: 019093, 019095

The following changes were made in this version:

Bugs Fixed:

ID	Fixed Bug Description
VG-5750, VG-5751, VG-5732	The list will show only gateways available to connect according to the Bluetooth broadcast. Offline gateways will not appear in the list. On the VSM environment, the VIA App will show a single list of all the available gateways connected regardless of Bluetooth discovery.
VG-5745	Chrome on MAC – Alert is showing to users for enabling permissions on MAC which are required for presentation.
VG-5733	In the VIA App, the visibility of the WIFI tab on the login screen depends on the WIFI quick client settings. If the VIA_SSID is present in the WIFI list, the WIFI tab is shown. Enabling WIFI quick client settings in AP Mode broadcasts the SSID as VIA_SSID. The WIFI tab is hidden by default but is shown automatically when VIA_SSID is received in the WIFI list, without the need to close and relaunch the VIA Client.
VG-5731	SSID should be min 4 and max 20 characters long at the gateway client side. Password should be min 8 and max 50 characters long. Legacy mode disables the Wi-Fi quick connect. In Legacy Mode, the SSID will show without the addition of the numbers and letters.
VG-5754	Refresh time of a minimum of 1 minute is added to the dropdown for the Add screen and Update screen. The user can now select 1 minute for room code refresh time from the dropdown list.
VG-5738	The Save & Publish button has been added to the VIA Setting template. On click of Publish & Save, the template will be saved and published and once the template publishes, it returns to the VIA setting page.
VG-5892	Auto Disconnection option is disabled by default in creating new templates and in the default templates.
VG-5740	Room name Appearance - Three options are added to set the Room name in the setting template: Custom, Host and Access Point.
VG-5741	The web server is no longer showing red.
VG-5837	On VIA Connect2 / GO2, the web server error is resolved.



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ID	Fixed Bug Description
VG-5790	3rd party application does not close when a user connects the Getaway with the VIA App.
VG-5775	Factory to default is working properly.
VG-2992	"Enable or Disable captcha for web admin login" is removed.
VG-5196	'Not releasing the license on deleting multiple gateways' – the issue has been fixed in VSM.
VG-5769, VG-5893	Auto redirect to HTTPS - users can get to the gateway's page by typing only the IP Address or typing HTTP.

Bugs to Fix in Future Versions:

ID	Deferred Bug Description
	None listed

Known Limitations (including compatibility limitations):

QC ID	Limitation Description
	None listed

Preceding Version: N/A



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Release Notes History

Product Name: VIA

Current Version:

Type	Number	Date
Firmware	4.0.1	April 2023
Software	–	–
Web	–	–
Hardware	–	–

RN Date: April 24, 2023

Reference: 018896

Kramer Products Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VIA Go ²	3.3.0722.1240	Yes	No
VIA Connect ²	3.3.0722.1240	Yes	No
VIA Campus ²	3.3.0722.1240	Yes	No
VIA Campus ² Plus	3.3.0722.1240	Yes	No



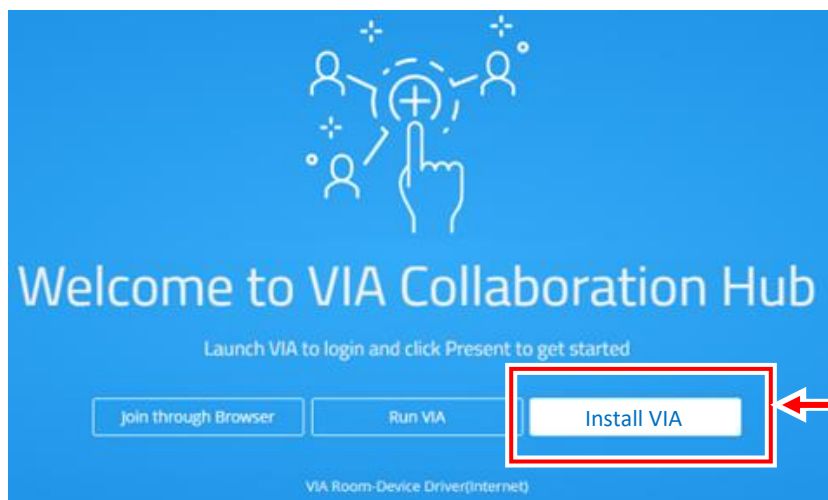
This version can be applied ONLY to a VIA unit running the FW version listed or later.

If you are running a lower version, please install a more recent release before updating your device to 4.0.1.

After installing the upgrade:



- HTTPS MUST be used to connect to the Gateway device: HTTP is no longer supported. Enter [https//x.x.x.x](https://x.x.x.x).
- The VIA Client app MUST be updated from the Gateway Login page, see the image below.



Re-install the client app



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Summary:

- A totally new VIA client application is installed in the Gateway.
- The VIA client application must be updated from the Gateway login page.
- This version improves stability, security and user experiences.
- HTTP is no longer supported. Enter [https//x.x.x.x](https://x.x.x.x) to connect to the Gateway.

Codependency with Other Products and Software:

Product Name	Comments
VSM Software	If the VSM (VIA Site Manager) is running a version earlier than 4, it must be upgraded to Version 4 before the Gateways. See the VSM version 4 release notes for instructions.

Upgrade procedure for sites using a VSM running a version lower than 4:

Upgrade the VSM to version 3.3.1122 before upgrading the Gateways to 3.3.0722.



Upgrade the Gateways to 3.3.0722 before upgrading the VSM to version 4.

Upgrade the VSM to version 4 before upgrading the Gateways to version 4.0.1

Upgrade the Gateways to version 4.0.1.

New Features:



HTTPS MUST be used to connect to the Gateway URL: HTTP is no longer supported.

Use [https//x.x.x.x](https://x.x.x.x).

New Feature Description
<p>A completely updated, user-friendly client GUI</p> <p>The new dashboard is simple and intuitive to use with a faster start-up time. Changes include easy switching between LAN and Wi-Fi, automatic listing of meeting rooms, automatic connection to the last meeting room. Functions such as moderation, use of third-party apps and streaming are now clearly visible and easy to operate. For more information see “Presenting from the VIA User Dashboard” in the Gateway (Go², Connect² or Campus²) User Manual.</p>
<p>Auto-disconnect</p> <p>The presenter is automatically disconnected when their device leaves the meeting room. See “Auto Disconnection” in the Gateway User Manual.</p>
<p>WI-FI advanced login</p> <p>Quick connect to the VIA Wi-Fi. Users can connect to meetings without using the</p>



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New Feature Description
organization network. See "Setting Up Secure Wireless Guest Access Point" in the Gateway User Manual.
Airplay Discovery via Bluetooth Airplay connecting handled automatically by the Gateway.
Third party apps Third party apps can be run directly from the Gateway. See "Adding Third Party Apps" in the Gateway User Manual
Improved calendar display The wallpaper calendar widget can automatically list upcoming meetings on the Main Display. The calendar widget can be integrated with calendars from Office 365, Microsoft Exchange or Google. See "Formatting Calendar" in the Gateway User Manual.
Auto layout and resize windows on main display User presentation windows on the Main Display start with the height/width ratio of the originating device (mobile phone, laptop etc.). The windows can be manually adjusted to a preferred size.
Enhanced security - Wi-Fi connections can be isolated from the LAN, LAN users are isolated from each other, user auto-disconnect.

Dropped Features:

	Dropped Feature Description
Guest Mode	Replaced by "Activate Standalone Wi-Fi".
DnD / Do not Disturb	In the VIA 4.0.1 client app, this is now called "Present privately".

Discontinued Models (computing power insufficient for Version 4.0.1):

VIA Campus
VIA Campus Plus
VIA Connect Pro
VIA Connect Plus
VIA GO



VSM supports discontinued models, but new features will not work on them.

Modifications:

QC ID	Modification Description
VG-5503	Versa driver name changed.
VG-5571	PHP and MySQL updated.



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Bugs Fixed:

QC ID	Fixed Bug Description
VG-5374	VIA 4.0.1 issue with the automatic upgrade.
VG-15445	Enable manually typing of the room IP address when the list of rooms is empty.
VG-5295	VIA app did not connect to Wi-Fi, if the SSID used double quote character (").
VG-3514	Support for connecting Logitech Rallybar camera to Linux units.
VG-2186	Gateway not logging into Wi-Fi when the LAN cable was connected.
VG-2896	When a dual network was defined, the VIA Client could not login from the secondary network IP.
VG-3548 / VG-1881	Apache HTTP Server was upgraded to the latest version: 2.4.54
VG-5167	Presentations from Mac clients stopping after 10-15 min.
VG-5161	The VIA application crashed when a user played a photo album video on an Android client.
VG-2357	Identified and fixed remote web server web application vulnerabilities.
VG-2977	Registration from the VIA Registration > VIA Gateway tab failed.
VG-5172	A list of Wifi is displayed in the client mode.

Preceding Version: 3.3.0722.1240



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