



**Product Name:** DIP-30

**Current Version:**

Ver.Type	Ver No.	Date
Firmware	1.13.28509	July 2016
Software	–	–
Web	–	–
Hardware	–	–

**RN Date:** August 2016

**Reference:** 10703

### Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
DIP-30	Any	Yes	N/A

### Technical Notes:

- Logistical and manufacturing issues were solved

### Codependency with Other Products and Software:

Product Name	Comments

- There is no codependency with other products or software.

### Replaced Products:

Product Name	Comments



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## Kramer Internal Use

**Product Name:** DIP-30

**Current Version:**

Ver.Type	Ver No.	Date
Firmware	1.13.28509	July 2016
Software	–	–
Web	–	–
Hardware	–	–

**RN Date:** August 2016

**Reference:** 10703

The following changes were made in this version:

### New Features:

	Description

### Modifications:

QC ID	Description

### Dropped Features:

	Description

### Bugs Fixed:

QC ID	Description
	Logistical and manufacturing issues were solved

### Bugs to be Fixed in Future Version:

QC ID	Description



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## Kramer Internal Use

### Known Limitations (including compatibility limitations):

QC ID	Description

**Preceding Version:** F - 1.9.25164, Web - 2.0.9



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## Kramer Internal Use

**Product Name:** DIP-30  
**Preceding Version:** F - 1.9.25164, Web - 2.0.9  
**Version Date:** January 2016  
**Reference:** 9695

The following changes were made in this version:

### Modifications:

- Switching time was improved.

### Internal Known Issues:

QC ID	Description
5926	AAO On-Off-On one time on specific scenario.
6036	ELL-U2713HM was copied to all inputs of WP-5VH2 it appears corrupted
6039	No audio on specific scenario.
6044	"PAK" noise when closing the MacBook pro.
6390	AAO ON-OFF-ON on specific scenario.
7125	AAO on-off-on several times on VGA resolution changing.
7204	DIP-20 VGA input functions poorly when connected to a 4k NEC UHD display
7265	AAO noise on HDMI resolution changing.
7294	Noise on AAO when SINK goes STBY.
7312	Endless noise on AAO after specific resolution changing.

### Known Issues:

- AV-SW-TIMEOUT works for all video/audio signal changes except for:  
#1 - New video signal detected and #3 - Audio signal detected:

#AV-SW-TIMEOUT 1,11 ~01@AV-SW-TIMEOUT 1 ERR 003

#AV-SW-TIMEOUT 3,11 ~01@AV-SW-TIMEOUT 3 ERR 003

**Preceding Version:** NP – 1.0



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## Kramer Internal Use

**Product Name:** DIP-20  
**Preceding Version:** NP – 1.0  
**Version Date:** December 2015  
**Reference:** 7756

This is a release note for a new product.

### Internal Known Issues:

QC ID	Description
7265	Short noise when switching resolutions
7204	Switching time to VGA when connected to 4K display might increase
7335	Sometimes EDID copy might fail
7369	There might be noise on the analog audio input when plugging in the jack
7294	Noise on AAO when display enter to STBY

### Known Issues:

- AV-SW-TIMEOUT works for all video/audio signal changes except for:  
#1 - New video signal detected and #3 - Audio signal detected:

#AV-SW-TIMEOUT 1,11 ~01@AV-SW-TIMEOUT 1 ERR 003  
#AV-SW-TIMEOUT 3,11 ~01@AV-SW-TIMEOUT 3 ERR 003

**Preceding Version:** N/A



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